



Complaints Form

Name								
Address								
Postcode								
Are you a:	Tenant	<input type="checkbox"/>	Shared Owner	<input type="checkbox"/>	Service User	<input type="checkbox"/>	Advocate	<input type="checkbox"/>
Phone number								
Email								
What do you feel we have done wrong or failed to do? Please give as much detail as possible								
When did this happen?								

Have you told us about this matter, and if so, who and what did they say would happen/what has happened?

What do you believe we should do to resolve your complaint?

If you have suffered any additional out of pocket expenses, please would you explain below what they are, if you have not already detailed them above. Please provide copies of any receipts/evidence for these items

Please return your completed form to:

South Shropshire Housing Association, The Gateway, The Auction Yard, Craven Arms. SY7 9BW
or

Meres and Mosses Housing Association, Edinburgh House, New Street, Wem. SY4 5DB

