

**Home**life  
Helping you *live your life*



**PROVIDING  
HELP AND  
ASSISTANCE  
TO PEOPLE OF  
ANY AGE**

# TAILORED FOR YOU

HomeLife provides help and assistance to people of any age with day to day tasks to help them live a better, more fulfilled life. We provide a service tailored to your needs and can provide visits from once a month to several times a week.

The HomeLife staff have been DBS checked and are supervised by a dedicated team manager. All clients will have a dedicated support worker and other team members will be available to cover sickness and holidays.

## SERVICES

### In the Home

We support clients to live independently for as long as possible. Help can include cooking meals, light cleaning duties and washing and ironing.

### Accompanied Visits

Sometimes clients may need support to make visits outside the home. This could include shopping, attending appointments, trips out or walking for health.

### Correspondence and Appointments

Clients may need support to understand important letters,

pay bills, manage finances or arrange appointments.

### Rebuilding Confidence



Helping clients to regain their independence after a hospital stay or adjusting to changes in an ongoing condition. Making changes at home to quicken a hospital discharge, help to move home, reduce periods

of loneliness by arranging days out and help with making new friends.

## HomeLife HomeMove

The HomeMove service provides clients with a bespoke service tailored to each individual's



needs. We aim to take the worry out of moving home and the service has been developed to help loved ones when a family member is not able to deal with their affairs themselves, or assist in downsizing or moving to independent living or care homes.

Clients can choose from a range of different options that can include:

- Compiling a list of belongings and identifying how these



should be disposed of

- Liaising with furniture removals or house clearance companies in order to clear the property
- Liaising with solicitors and family members who may be acting as power of attorney to coordinate house sales
- Assisting with re-homing of pets
- Liaising with hospital discharge teams to ensure personal items are taken to the new property prior to hospital discharge
- Taking of meter readings and dealing with utility companies to ensure final bills are agreed
- Cleaning the property once it has been emptied
- Assisting with the return of medical equipment to stores
- Assisting with safe disposal of medication
- Be available to assist on the day of the move

# OUR OFFER TO YOU

We will offer you a service specific to your needs and will visit you to talk through with you what we can do and introduce your dedicated support worker.

This will include a benefits assessment to maximise your income, agree on a plan of support, and explain our standards for the service we provide.

The HomeLife team prides itself on being as flexible as possible and respond to changing needs.



**HomeLife**  
Helping you *live your life*

## Contact us

T: 0300 303 1190

E: [homelife@shropshirehousing.org.uk](mailto:homelife@shropshirehousing.org.uk)

[www.shropshirehousing.org.uk/homelife](http://www.shropshirehousing.org.uk/homelife)

In association with

