



SUSTAIN
CONSORTIUM

SUPPORT SERVICES

Explained . . .



Support Services

Our Housing Support Services aim to help vulnerable people to develop the skills and experience to be able to maintain their own accommodation and live independently in the community.

Support services are given through individual and group support aimed to help people to develop their own networks and friendships.

Group activities and training are also hosted in local areas covering a wide range of topics with the aim of increasing personal skills.

Our services include:

- Domestic violence services including refuge accommodation and outreach support
- Young people's services including homelessness and specialist 'Foyer' accommodation
- Support for people with physical disabilities

Turning Lives Around

This service is for vulnerable people of working age. The main aim is to increase stability within the home, reduce dependence on welfare benefits and support access to education training and employment. This includes community based hubs.

Homesafe

This service is for older people and vulnerable people where work is not suitable. The primary aim is to increase stability within the home by supporting management of the home environment and financial matters, support access to other services and to encourage involvement with community networks.

Who is eligible?

Those in need of housing support irrespective of where they live, or whether they own their own home or not.

Can support be added to?

Yes, further choices can be purchased from a variety of agencies (we will help you find a suitable agency if required).

How do you get this service?

You will be able to access services through hubs by attending a drop-in session or an event or activity. Further support can then be arranged.

Customers can also contact Severnside Housing on **0300 300 0059** or **01743 285 159** to make a direct referral.

SUPPORT IN YOUR AREA

Our local area hubs provide many of the support services we offer. These are:

North Shropshire

Market Drayton, Oswestry, Wem, Whitchurch and surrounding areas

Contact Shropshire Towns & Rural Housing

01630 698 708 www.starhousing.org.uk

Shrewsbury Area

Conover, Harlescott, Minsterley, Monkmoor, Town Centre

Contact Severnside Housing

0300 300 0059 www.severnsidehousing.co.uk

South Shropshire

Albrighton, Bishops Castle, Bridgnorth, Broseley, Church Stretton, Clee Hill, Craven Arms, Ludlow, Much Wenlock, Cleobury Mortimer and surrounding areas

Contact Shropshire Housing Group support team

0300 303 1190 www.shropshirehousing.org.uk

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